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CITIZENS TRUST BANK
A relationship you can bank on

PUBLIC HEALTH ADVISORY

Coronavirus Disease (COVID-19)

The safety and well-being of our customers, our associates, and their families are our top priority, during the heightened awareness of the Coronavirus disease and its potential impact on our communities.

All developments related to **Coronavirus Disease (COVID-19)** continue to be closely monitored by the Citizens Trust Bank Crisis Management Team.

As described by the Centers for Disease Control (CDC), Coronavirus disease 2019 (COVID-19) is a respiratory illness that mainly spreads from person to person (within about six feet) through sneezing and coughing.

- **Virus first identified during an investigation into an outbreak in Wuhan, China.**
- **For more information, access the [CDC Resource page](https://www.cdc.gov/coronavirus/2019-ncov/index.html) or, at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.**

BE AWARE OF SOME PROTECTIVE MEASURES

The World Health Organization recommends these protective measures for the community.

- Wash hands frequently
- Maintain social distancing - at least three feet from anyone who is coughing or sneezing
- Avoid touching, eyes nose and mouth
- Practice respiratory hygiene (cover your mouth and nose with bent elbow or tissue when you cough or sneeze)
- If you experience symptoms, get medical care early

As with any major emergency, Citizens Trust Bank will remain vigilant and proactive to ensure that we are prepared to respond, and mitigate this threat. We will continue to coordinate with the proper state and federal officials to provide up-to-date services and information.

For your protection and the safety of others -

REMEMBER THE 3 Cs



CLEAN Your Hands.

Use soap and water. Wash for at least 20 seconds.



COVER Your Mouth.

When coughing or sneezing, use a tissue or the inside of your elbow.



CONTAIN Germs.

If you are sick stay at home from work or school.

Thank you for your continued trust in us. Stay safe. Be Prepared.

During a crisis it may be difficult to access your accounts or get cash; the following steps will help you prepare.

- **Keep your debit, credit cards and or checkbook with you.**
- **Get emergency cash with your [Citizens Trust Bank debit card](#) .**
The Citizens Trust Bank debit card is accepted at major retail outlets and can be used nationwide, at any ATM location.
 - Find a Citizens Trust Bank ATM location near you from the [CTBMOBILE App](#) or at [ctbconnect.com](#).
- **Use the [CTBMOBILE App](#), [CTB Online Banking](#) or the [CTB Credit Card App](#) to manage your accounts virtually anywhere, anytime. CTB Credit Card App is available in Android, GOOGLE and AppleStores. Download the App and/or Enroll in [mycardstatement.com](#) today.**
- **Contact The Citizens Trust Bank Customer Contact Center at 678.406.4000 M - F form 8:30 a.m. - 6:00 p.m. with questions and or concerns.**

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